

Be Prepared to Get Your Business Up and Running in Case of an Unforeseen Event or Disaster

Disaster Recovery Services by NTT DATA

Infrastructure resilience is a competitive imperative

In a global market where services must be delivered 24x7, the loss of technology services for even short periods of time can put your business at risk as you scramble to recover and restore your key operations. That is why you need a robust and comprehensive disaster recovery solution that responds with speed and agility and ensures that your business operations run smoothly in case of a disaster.

Disaster Recovery Services by NTT DATA provide you the experience and expertise you need. Our services are based on global industry standards and aligned with professional practices of the Disaster Recovery Institute International (DRII). Our operational methodology ensures that your infrastructure services and underlying processes are configured to provide continuous operational support to meet and exceed your recovery time objective (RTO) and recovery point objective (RPO) targets.

With Disaster Recovery Services, you can take advantage of our:

- DRII-certified recovery professionals
- Ability to design, develop and implement disaster recovery plans — based on industry-aligned best practices and our extensive experience
- Best-in-class methodology for gap analysis and documentation
- Proven and mature framework that supports regular disaster recovery exercises
- Ability to employ a multitude of NTT DATA Services-owned or third-party recovery facilities
- Automated processes and toolsets for continuous and accurate management and updating of disaster recovery plans
- Expansion capability to integrate disaster recovery with business continuity exercises, plans and services

Key benefits:

- Trusted advisor function helps expand and improve infrastructure reliability and recoverability
- Dedicated or multi-tenant disaster recovery environments, utilizing cloud technologies to meet your unique disaster recovery needs
- Mature internal framework supports a variety of technologies, vendors and environments with competitive pricing and the latest technological advances
- Decades of experience successfully designing, deploying, testing and maintaining disaster recovery strategies and plans, across all industries

Protect and preserve your investment

Disaster Recovery Services provide the right response to organizational challenges and mitigate the risks arising from potential disasters. Our services are:

- Supported by skilled experienced professionals with a broad scope of certifications and industry-specific knowledge
- Process driven and comply with regulations such as International Organization for Standardization (ISO), IT Infrastructure Library (ITIL) and NFPA 1600 (preparedness standard for the National Fire Protection Association)
- Based on a tiered support model and an automation-focused methodology that enables seamless recovery of IT services in case of an unforeseen event

Our disaster recovery expertise can help you safeguard key business data, maintain productivity and limit the financial losses that result from an outage.

Service component	Features and benefits
Disaster recovery assessment	Our designated planners review your existing disaster recovery plan and compare it with your business requirements and industry best practices. We determine if there are specific risks, gaps, deficiencies or discrepancies between the existing plan and the organizational requirements for infrastructure resilience. This provides a complete view of your infrastructure's ability to recover from an unforeseen event.
Business impact analysis (BIA)	Our unique methodology for BIA helps quantify the impact of a loss from both a business interruption and financial perspective. It determines the kind of impact that a potential loss can have on your organization.
Recovery strategy design/development	Keeping in mind your unique infrastructure recovery requirements, our disaster recovery planners work with your key stakeholders to craft and develop a customized and flexible recovery strategy that meets your existing and future business goals.
Disaster recovery plan creation	<ul style="list-style-type: none"> • Our subject matter experts partner with your IT and business functions to create a comprehensive plan, which ensures the recoverability of your critical infrastructure components. • Accurately mapped to your organization's recovery strategy, we ensure that we meet all required RTOs and RPOs for infrastructure services, and all the underlying processes and technologies work together and support the developed plan.
Disaster recovery periodic exercises	<ul style="list-style-type: none"> • We utilize industry-aligned project management methodologies to: <ul style="list-style-type: none"> – Lead and coordinate disaster recovery tests and exercises – Provide reports and analysis of test results • The exercises lay the foundation for continual service improvement and ensure that all infrastructure changes are properly tested and their ability to recover remains unaltered.
Disaster recovery plan and process continuous review and maintenance	As new IT services are added and your environment continuously changes, our plan and maintenance methodology ensures that each new component is included in the disaster recovery plan and all controls are in place for a successful restoration when needed.
Plan execution and support in an actual event	In case of unforeseen events, our disaster recovery planners work with your subject matter experts and stakeholders to ensure complete recovery of your infrastructure in time and as designed — for complete restoration of all needed IT services and functions.

Visit nttdataservices.com to learn more.

NTT DATA partners with clients to navigate the modern complexities of business and technology, delivering the insights, solutions and outcomes that matter most. We're a top 10 global IT services and consulting provider that wraps deep industry expertise around a comprehensive portfolio of infrastructure, applications and business process services.